

# Office of Performance and Innovation: CitiStat

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**Priority Outcome:** Innovative Government

**Service Number:** 125 (Activity 20)

**Fiscal 2021 Recommended:** \$1,131,360 (General Fund)

## **Service Description**

CitiStat is a unit, housed in the Mayor’s Office of Performance and Innovation, that uses data to drive accountability for Baltimore City government through meaningful and **equitable** performance goals. A central part of this are “Stat meetings” during which CitiStat works with agencies to identify challenges and ways for agencies to improve, using data analysis. In Fiscal Year 2020, CitiStat’s performance management efforts included regular meetings focused on issues such as public safety, city cleanliness, opportunities for young people in Baltimore, city transportation, and cyber security.

CitiStat has supported and led a number of critical data initiatives connected to the City’s response to COVID-19. These include: working with BCHD to develop the City’s COVID-19 dashboard; leading “COVID-Stat”, a meeting where key COVID data is reviewed by City leaders including the Mayor; and developing multiple new data tracking systems for issues including City employee teleworking; PPE usage, and food distribution.

## **Major Budget Items**

- The recommended budget includes maintaining the current level of service.

# Office of Performance and Innovation: Innovation Team

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**Priority Outcome:** Innovative Government

**Service Number:** 125 (Activity 18)

**Fiscal 2021 Recommended:** \$906,170

## **Service Description**

The Innovation Team was established in 2017 through a grant from Bloomberg Philanthropies. The Innovation Team collaborates with colleagues in city government and the community to tackle big city challenges using tools, including data and human-centered design, to deeply understand problems and then work creatively to co-create and test solutions that deliver meaningful and **equitable** results for residents. The Baltimore Innovation Team has worked on areas including:

- Supporting improved approaches to BPD recruitment and hiring.
- Working with MOCJ and other stakeholders to expand and systematize early intervention pathways to support the youth more holistically and prevent the escalation of youth offenses from misdemeanors to violent crimes.
- Supporting the City's COVID-response, including overseeing the Joint Information Center's resident-informed messaging and graphics for social media, print, and video.

## **Major Budget Items**

- Half of the "Fiscal 2021 Recommended" amount is funded through a grant from Bloomberg Philanthropies.
- This recommended budget includes the Data Fellows program. The Data Fellows program recruits and embeds data analysts into city agencies to support agencies' operations.