

Minority and Women’s Business Opportunity Office

Priority Outcome: Innovative Government

Service Number: 869

Fiscal 2020 Recommended: \$511,170

Service Description

This service is responsible for certification of Minority Business Enterprises (MBEs) and Women Business Enterprises (WBEs), maintaining a directory of certified businesses, investigating alleged violations of the MWBE ordinance, maintaining statistics on availability and utilization of MBEs and WBEs, setting annual participation goals, setting contract participation goals, setting participation goals on City-assisted projects, and providing assistance to bidders and developers in identifying MBE/WBE firms.

Major Budget Items

- The recommended funding will maintain the current level of service.

Type	Performance Measure	FY16 Actual	FY17 Actual	FY18 Actual	FY19 Target	FY19 Actual	FY20 Target	FY21 Target
Outcome	# of applications approved	106	160	252	150	172	150	165
Effectiveness	Application review/process turnaround time (days)	35	39	18	39	30	35	35
Outcome	# of MBE/WBE certified businesses	1,137	1,197	1,462	1,550	1,588	1,550	1,565