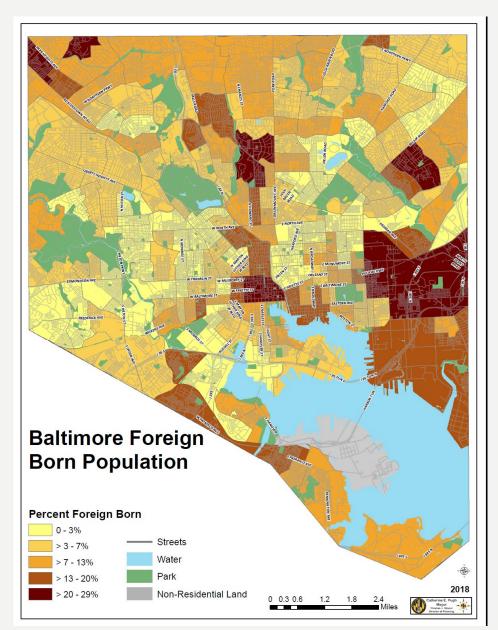


BALTIMORE CITY MAYOR'S OFFICE OF IMMIGRANT AFFAIRS

### BALTIMORE'S FOREIGN BORN POPULATION

- 49,565 foreign born individuals (8% of the population)
- Over 54,000 (about I in I0) city residents speak a language other than English at home
- Approximately 21,000 individuals are Limited English Proficient



### ROLES AND RESPONSIBILITIES

- Advise the Mayor, Cabinet, and Senior staff
- Assist City Agencies (policy, outreach, messaging, resources, best practices)
- Source of Information: Communications and Messaging
- Assist City Agencies (policy, outreach, messaging, resources, best practices)
- Community Outreach and relationship building (non-profits, ethnic civic groups, faith based community, schools and ethnic media)
- Manage the City's Language Access Program
- Respond to the needs of immigrants impacted by federal policies and practices

## ECONOMIC GROWTH: REFUGEE EMPLOYMENT

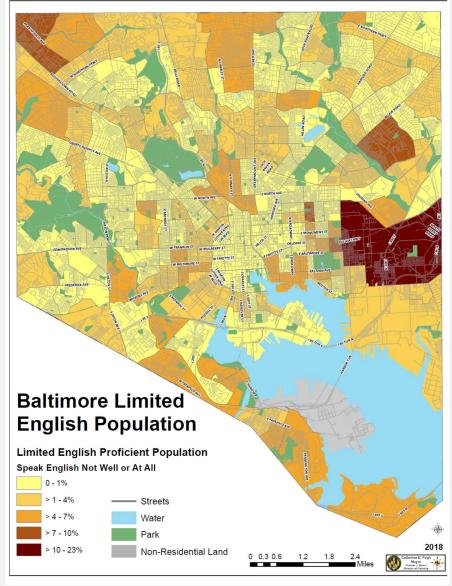
- Employment and ESL Vocational training for refugees in Baltimore
  - 180 clients
  - 50 clients ESL training





## GOVERNMENT ACCESSIBILITY LANGUAGE ACCESS

- Ability to serve Limited English Proficient (LEP) residents.
- 21,000 LEP individuals
  - Spanish
  - Mandarin
  - French
  - Korean
  - Arabic



# COMMUNITY WELL-BEING: RESPONSE TO COVID-19

- I. Multilingual Messaging and Language Access
- 2. Source of Information
- 3. Technical Assistance for City Agencies
- 4. Supporting Immigrant families excluded by the CARES Act
- 5. Mitigate Impact of COVID-19 in the Latino Community

