Executive Direction and Control - Mayoralty: Performance and Innovation

Priority Outcome: Responsible Stewardship of City Resources
Service Number: 125 (Activity 20)
Fiscal 2022 Recommended Budget: $1,729,993

Service Description

CitiStat is a unit, housed in OPI, that uses data to drive accountability for Baltimore City government through meaningful and equitable performance goals. A central part of this are "Stat meetings" during which CitiStat works with agencies to identify challenges and ways for agencies to improve. In Fiscal 2022, CitiStat's performance management efforts are expected to include regular meetings focused on public safety, city cleanliness, opportunities for young people in Baltimore, water billing, and equitable service delivery in neighborhoods. OPI also operates the Data Fellows Program through which data analysts are embedded with agencies to support those agencies' improved use of data.

The Innovation Team part of OPI collaborates with colleagues in city government and the community to tackle big city challenges using tools, including data and human-centered design, to deeply understand problems and then work to co-create and test solutions that deliver meaningful and equitable results for residents. The team's recent work has included supporting the City's COVID-response, including developing one of the City's central COVID communications campaigns.

Major Budget Items

- The recommended budget maintains the current level of service.